



To our valued clientele, we're excited to reopen Hibernia Bank and see all of our customers again. We would like to inform you of the following changes across our branches:

- Branch lobbies will reopen at the start of Phase II. Until then, our drive-thru service will remain open at our three Jefferson Parish branches along with the lobby at our Carrollton branch.
- Lobby doors will remain locked in order to manage capacity. Please knock for entry.
- Customers are encouraged to wear masks.
- Customers will be offered a mask should you not be wearing one upon entry.
- Customers may be asked to momentarily remove their face mask for identification purposes.
- Our employees will wear masks.
- Plexiglass shields are at teller lines and desks so your business can be completed safely.
- Signage has been installed to remind and encourage you to practice social distancing for both the safety of you and our employees.
- We will disinfect and wipe down high traffic areas in our lobbies throughout the day.
- We are following CDC guidelines to ensure both our staff and branch guests' safety.

For those who would like to remain socially distanced, we offer many alternatives to lobby banking, including:

- Drive-Thru at our Old Metairie branch
- Drive-Thru at our Harahan branch
- Drive-Thru at our Veterans branch
- ATMs at our CBD, Uptown, Old Metairie, and Harahan branches with Community Cash (includes refunds for up to \$15.00 a month in foreign ATM fees for consumer accounts)



We also, as always, offer Online and Mobile Banking. Features include:

- Bill Pay
- Internal Transfer
- Bank to Bank Transfer
- eStatements
- Mobile Deposits
- Secure Emails

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